

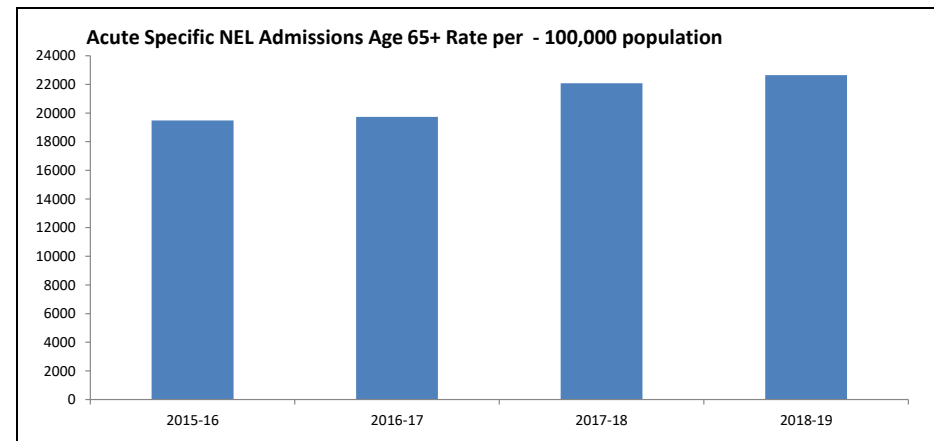
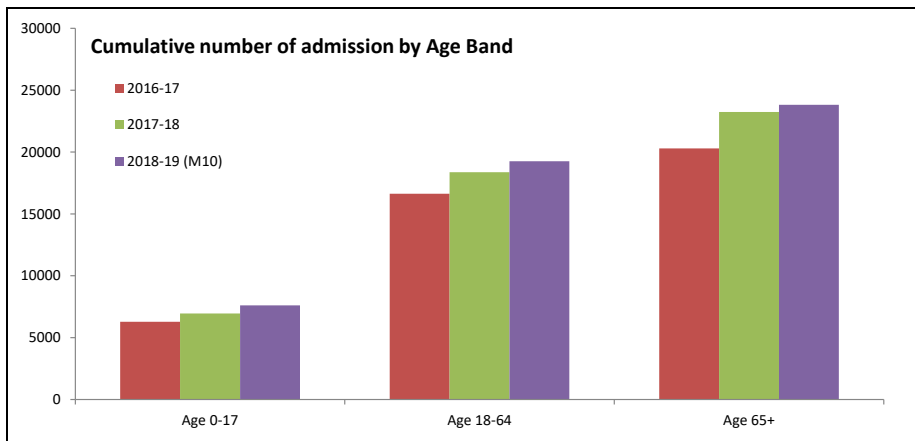
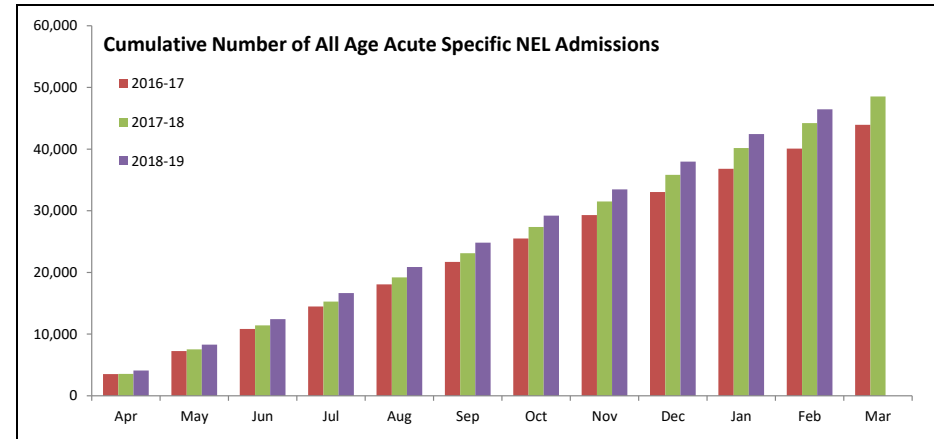
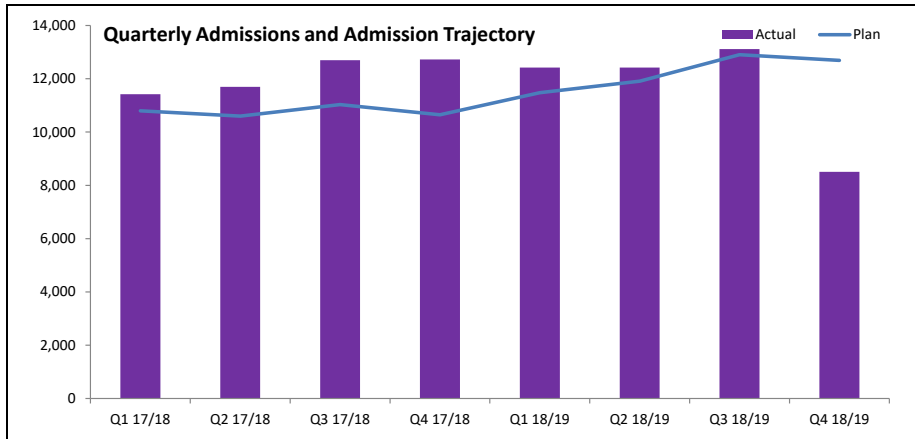
DTOC increased by around 5% in February with both NHS and ASC delays increasing. Despite this delayed days remain around their lowest level since the middle of 2015. Overall we are still seeing a much better position than last year. Provisional indications are the number of delayed days in March may be similar or slightly higher than February.

Non-elective admissions in February remain similar to the levels seen through the year overall they are around 6% higher than last year. Length of stay for admissions with a stay of 2 days or more has reduced by around half a day compared to last year.

Permanent admissions remain low and provisional year end data suggests we are similar to last year and well under the target of 500.

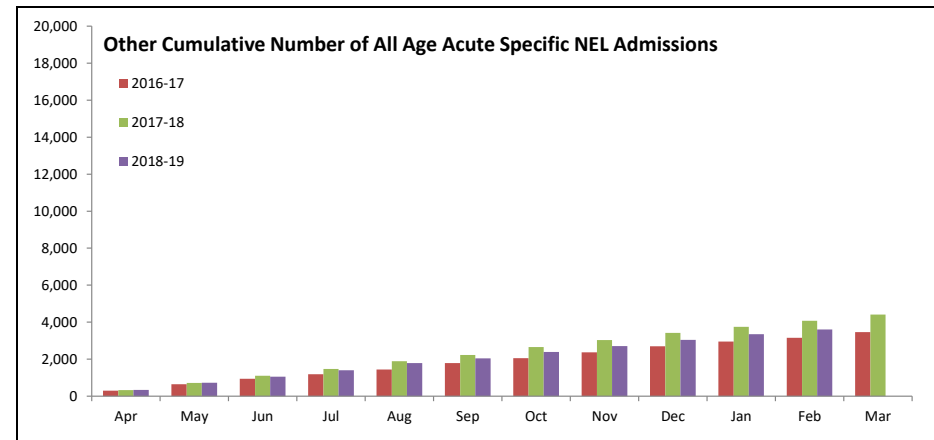
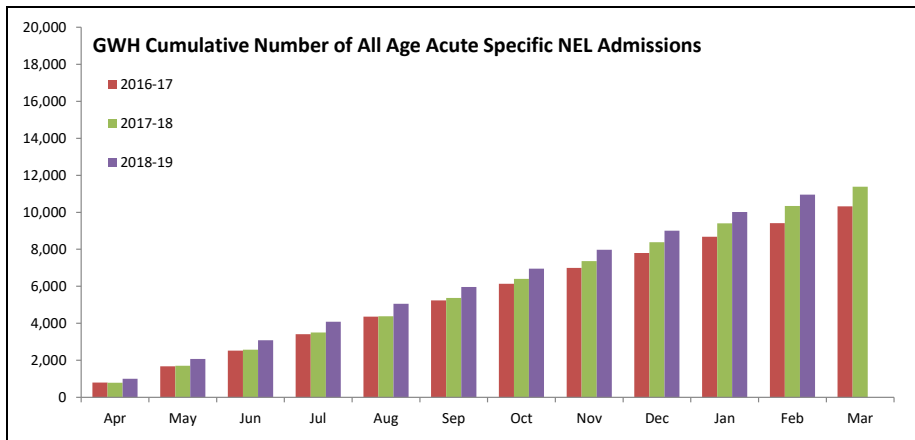
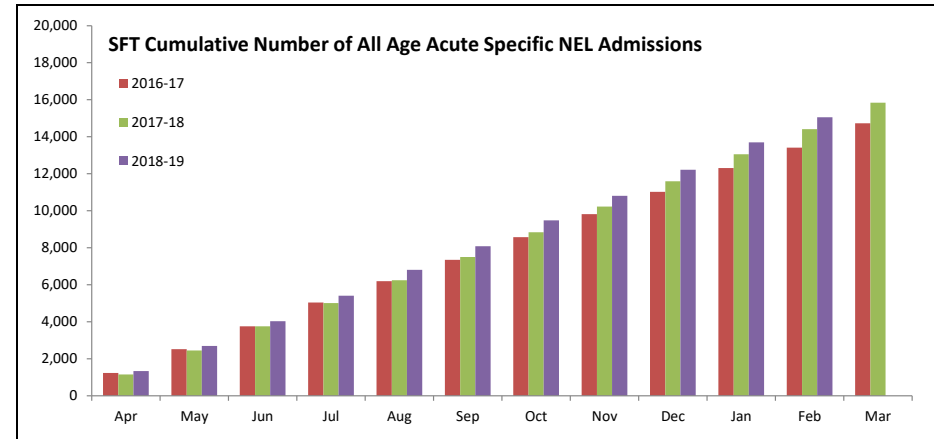
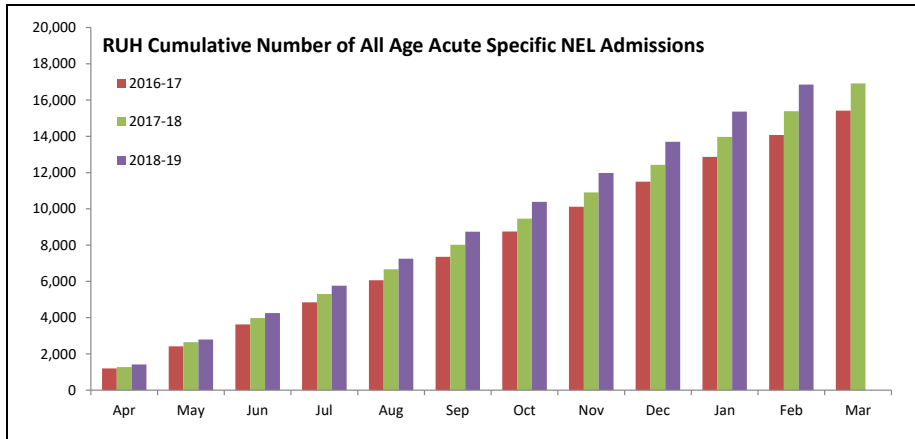
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Red	Amber	Green
National Indicators															
Specific Acute Non Elective Admissions	4,112	4,179	4,131	4,234	4,240	3,944	4,374	4,247	4,493	4,475	4,035		<3250	3250 or <3750	>3750
Specific Acute NEL Admissions (LoS)	10.8	10.7	10.4	10.6	10.5	10.8	10.6	10.9	10.0	10.5	10		11	10	9
Permanent Admissions to Care Homes	204	246	268	327	350	334	351	360	368	362	359	358	>525	525 or >500	<500
At Home 91 days post discharge with reablement		67.1											<80%	80% or <86%	>86%
Delayed transfers of Care	1,540	1,526	1,490	1,992	1,817	1,657	2,041	1,607	1,369	1,303	1,374		>1350	1350 or >1200	<1200
Wiltshire BCF Schemes															
IC Bed (Discharges) - Step Down	48	42	39	44	38	44	42	39	36	39	32	39	<45	>45 or <60	>60
IC Bed (Discharges) - Step Up	5	1	2	4	5	4	7	4	2	8	7	3	<7	>7 or <10	>10
Community Hospital Beds - Admissions	82	77	77	55	60	53	76	74	82	80	65		<60	>60 or <80	>80
High Intensity Care - Referrals	15	11	26	13	17	7	20	17	23	15	13		<12	>12 or <18	>18
Urgent Care at Home	57	84	50	59	70	58	54	66	60	55	54		<60	>60 or <80	>80
Rehab Support Workers	78	67	55	44	90	94	136	130	148	179	178		<60	>60 or <80	>80
Community Geriatrics															
Fracture Liaison															
CHS															
Wiltshire iBCF Activity															
20 Additional SD IC Beds															
Admissions															
Discharges															
3 Specialist MH IC Beds															
Additional RSW / UCAH Reablement															
Housing Adviser															

Non elective admissions are 6.4% higher than the same period last year and remains over plan for 2018-19, M11 was under plan by 1.4% (56 admissions), for the YTD the CCG is 3.7% over plan (1,646 admissions) the majority of which happened in Q1. Activity has increased in all age bands, the percentage increase being greater in children and adults of working age.



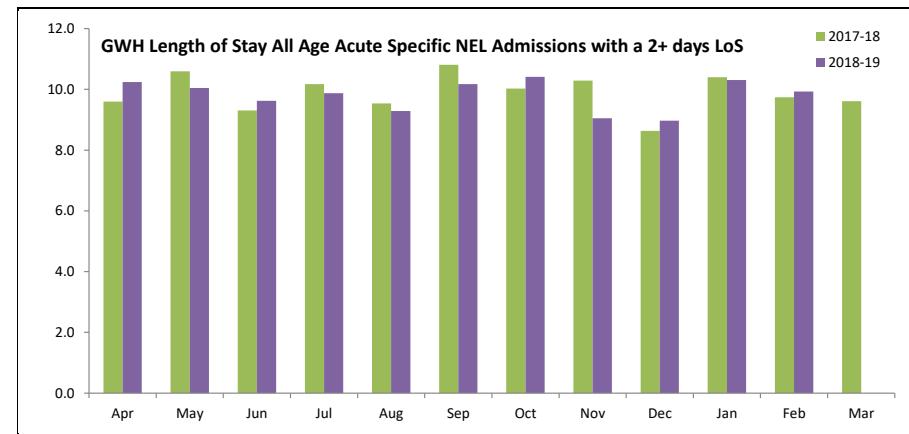
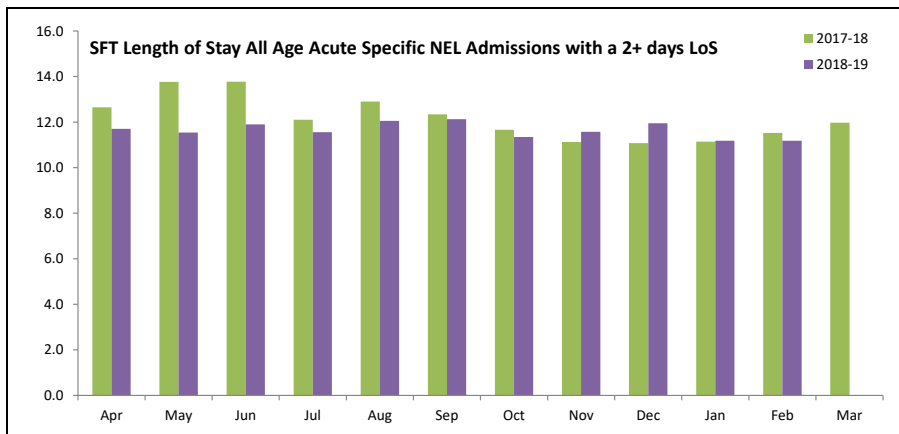
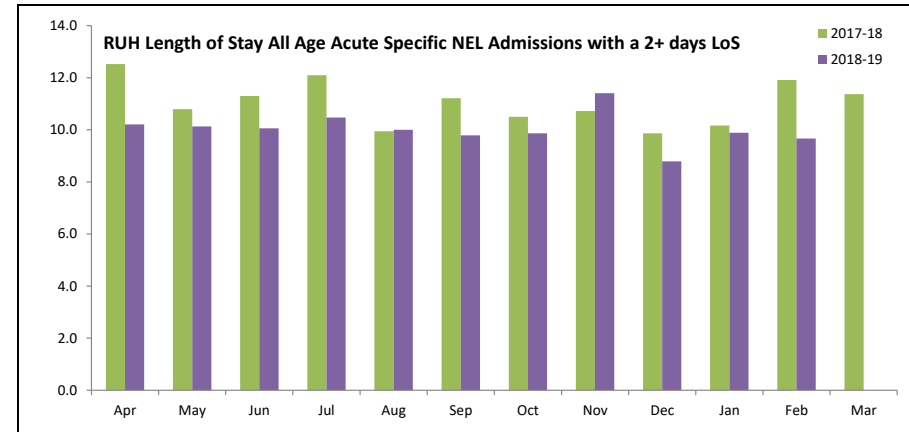
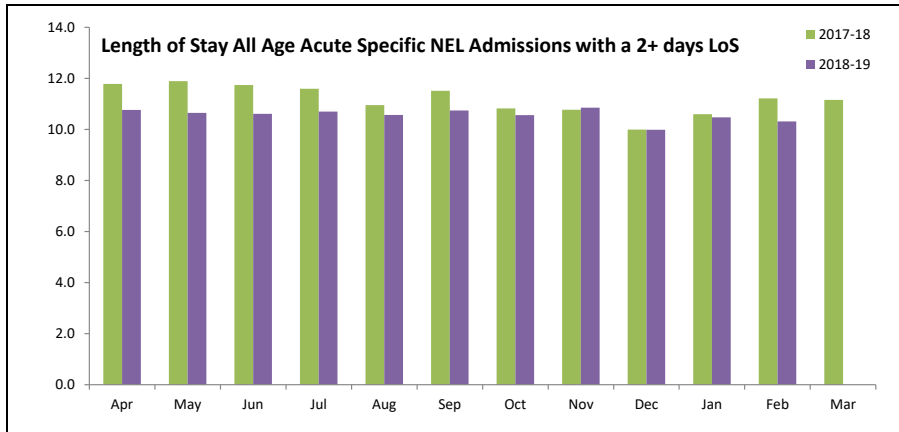
Source: CCG SUS Data

Activity is higher at all the 3 main acute trusts, RUH has seen the greatest level of growth in activity of 12.7% (1,901 admissions), while growth at SFT is 4.3% (616 admissions) and at GWH admissions are 7.0% higher (721 admissions). Admissions are slightly lower at other out of area trusts.



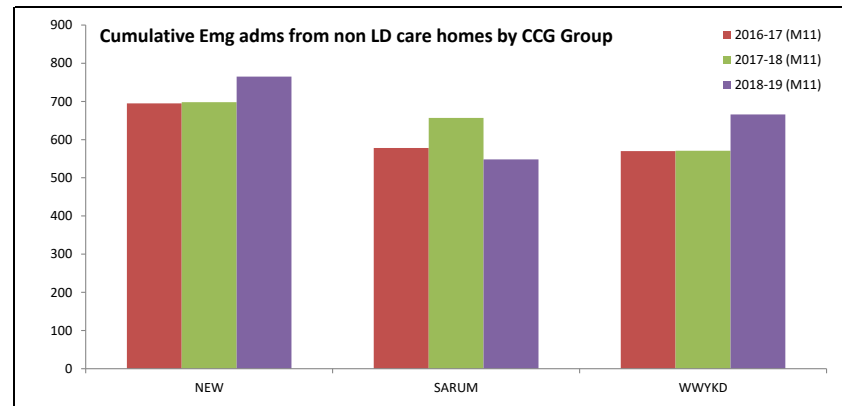
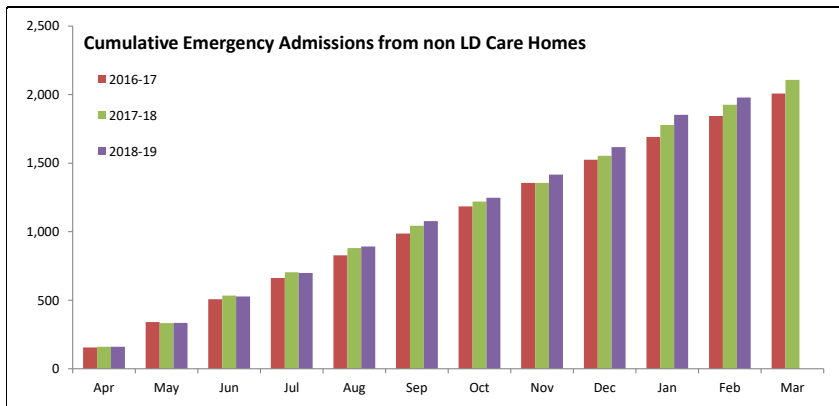
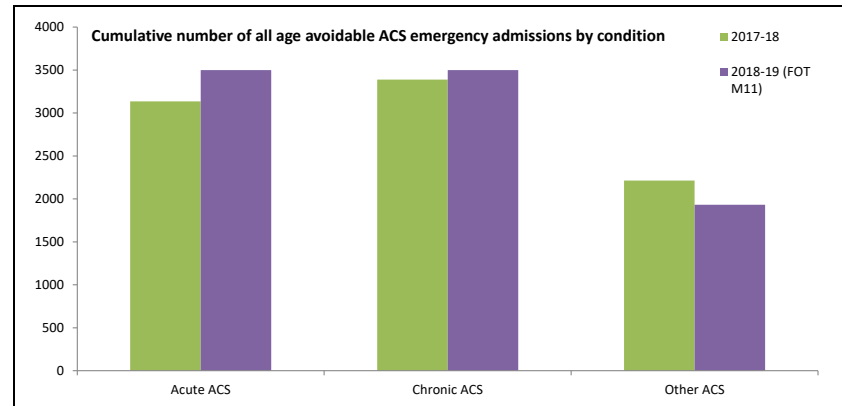
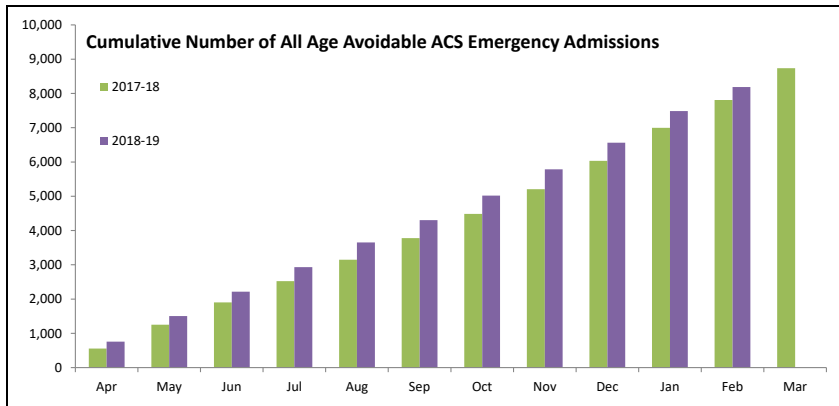
Source: CCG SUS Data

This shows the average length of stay for all acute specific non elective admissions which have a length of stay of 2 or more days. February saw a similar length of stay to January of around 10.5 days. Overall the average length of stay has reduced by around a half a day from around 11.1 days in 2017-18 to 10.6 days in 2018-19 (M11). At RUH (11.0 to 10.0) and SFT (12.2 to 11.6) there has been a reduction of over half a day in LoS, while at GWH (9.9 to 9.8) the average length of stay is broadly similar to last year.



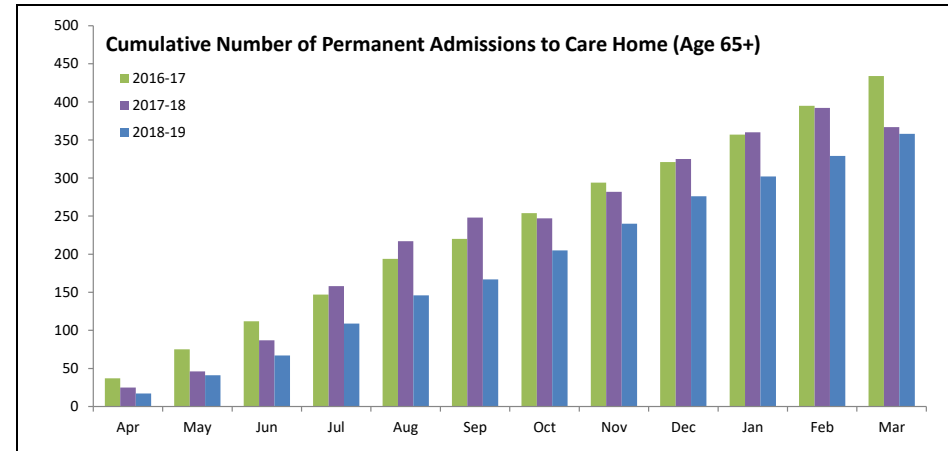
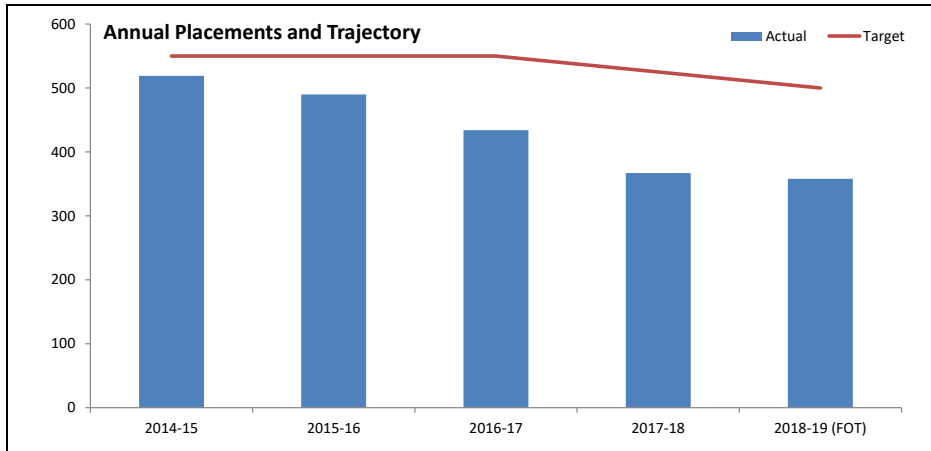
Source: CCG SUS Data

For the year to date overall avoidable ACS emergency admissions are up 4.8% (376 admissions), this across all 3 trusts with RUH seeing the greatest 9.6% (277 admissions), GWH 5.0% (105 admissions) and SFT increase of 0.7% (19 admissions). Admissions for acute conditions has increased the most, while for chronic conditions the level of admissions is broadly similar and admissions for other and vaccine preventable conditions has fallen. Overall admissions from non LD care homes have increased slightly in 2018-19 by around 2.8% (53 admissions). When split by CCG group the South has seen a reduction of 16.6% (109 admissions) while there have been increases in the North of 9.6% (67 admissions) and in the West 16.6% (95 admissions).



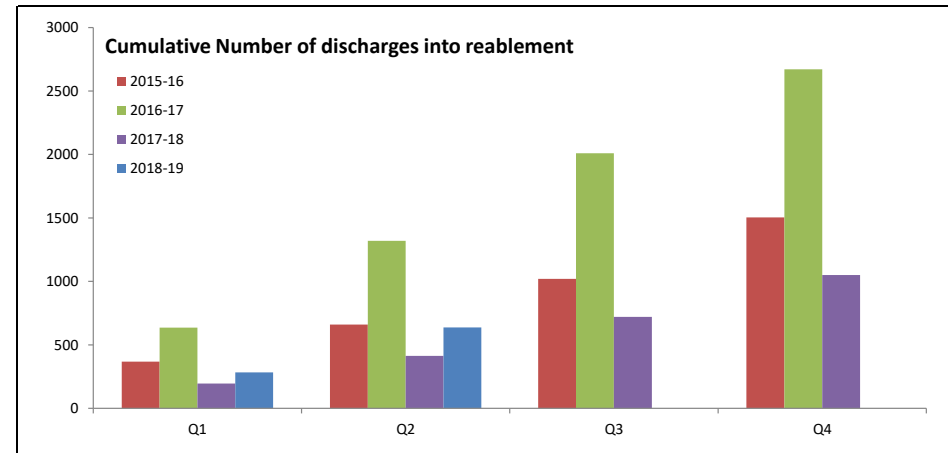
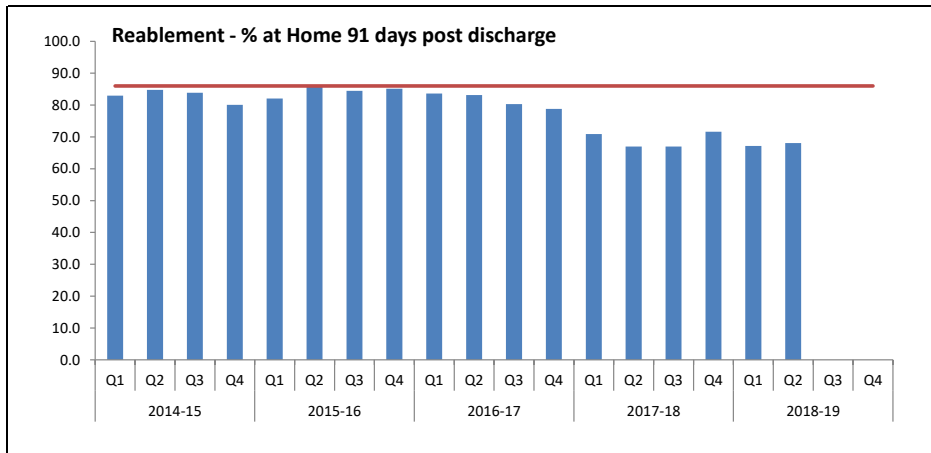
Source: CCG SUS Data

In March there were 29 new permanent admissions to care homes in those aged 65 and over, this is below the monthly average for the YTD (30) and the average in 2017-18 which was around 31. Provisonally our year end total is 358 but this is subject to final quality checks prior to submission as part of the Council ASCOF return. If this is confirmed it is similar to 2017-18 (367 adms) and well below the target for 2018-19 of 500.



Source: ASC Performance Team

The number of patients entering reablement has reduced in 2017/18 due to changes in the discharge pathway following the introduction Home First, we are now seeing the number increasing again. Discussions with WH&C confirm this is likely to be more accurate than the 2016-17 position and numbers will return to expected levels in the coming months. Q2 discharges saw 68.1% at home 91 days after discharge. Performance is now consistently around 67%, work is ongoing to understand how this might be improved to the levels seen historically.

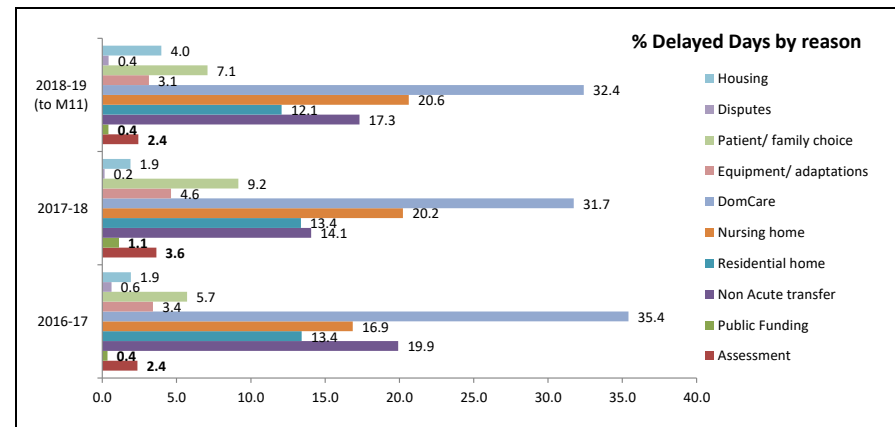
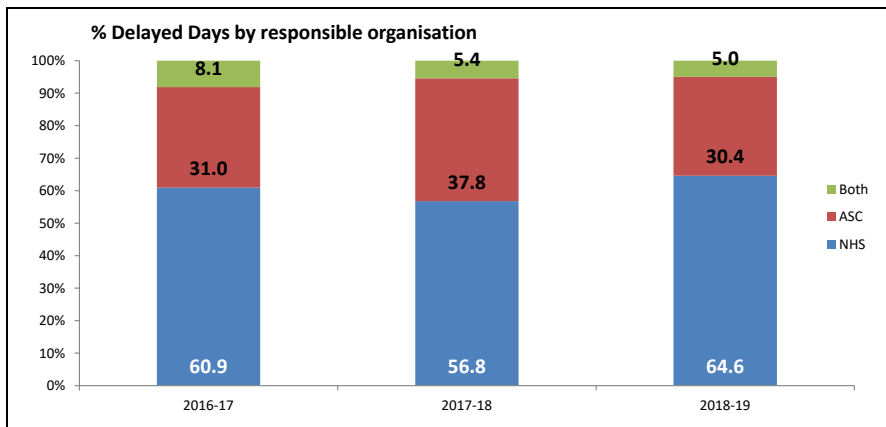
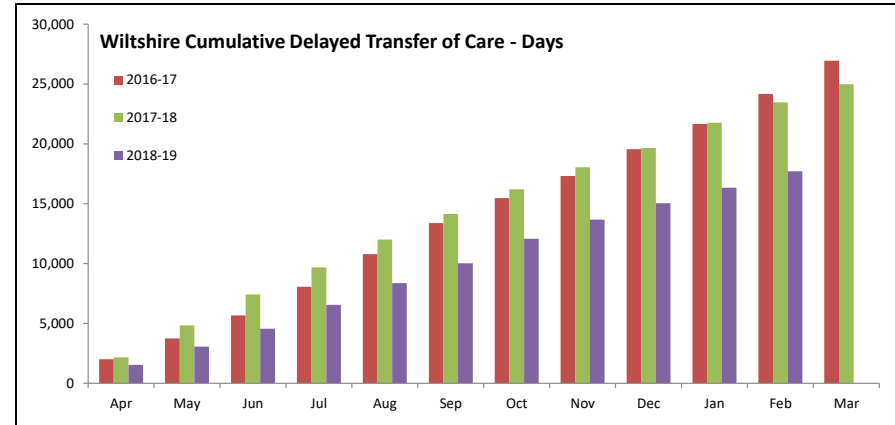
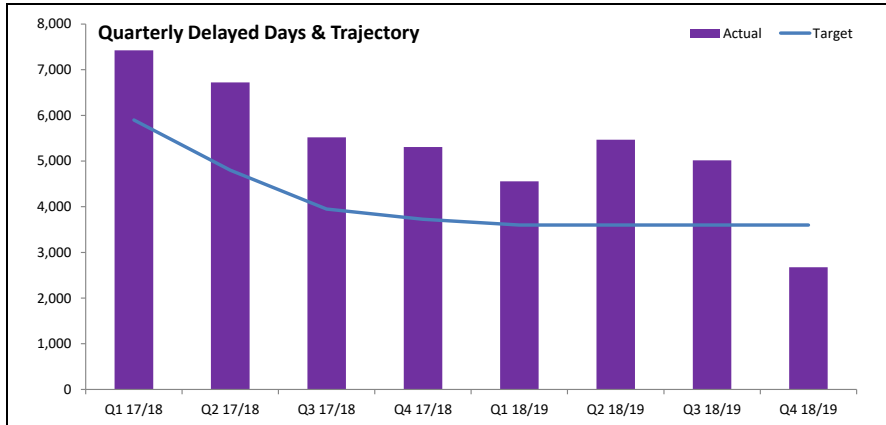


Source: ASC Performance Team & WH&C

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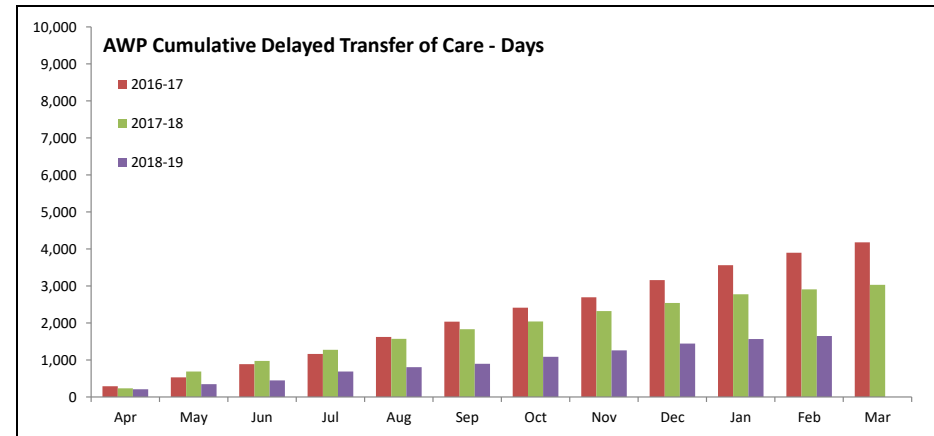
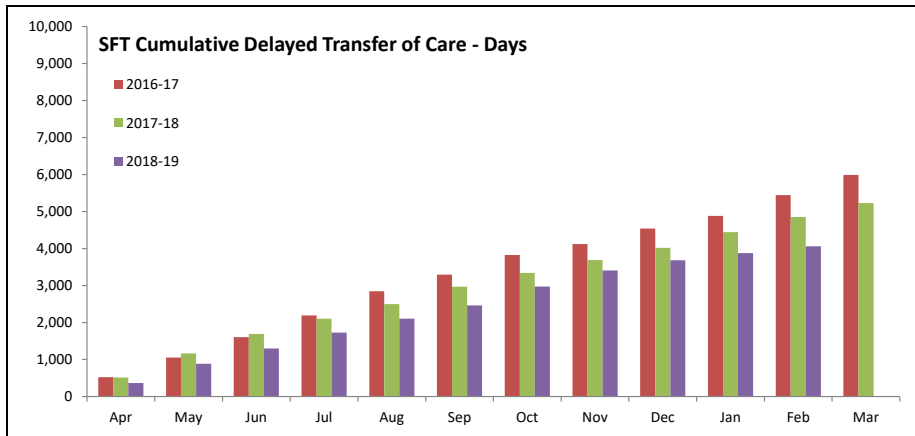
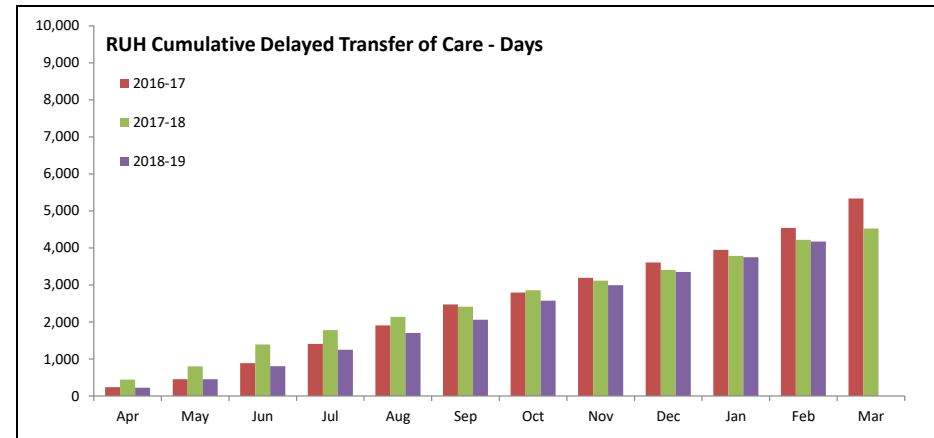
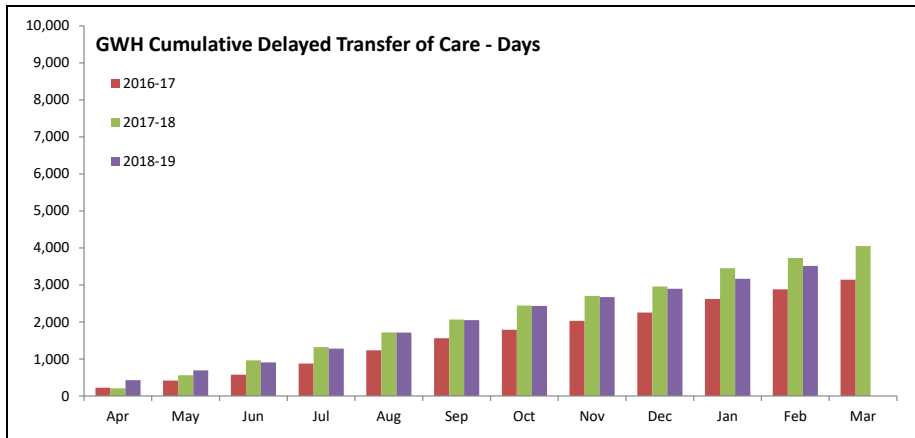


The number of delayed days increased by 5.4% (71 days) in February to 1,374 and remains 14.5% (174 days) above the trajectory target of 1,200. NHS attributable delays increased 7.5% in February, ASC attributable delays also increased 3.2% in February but remain under the trajectory. Waiting for Packages of Care and Placements have accounted for around 60% of the delayed days in the 11 months of 2018-19 to date. Overall there has been a reduction of around 25% on delayed days (5,759) which is the equivalent of around 17 beds.



Source: NHS England Monthly Data

GWH, SFT and AWP have seen a good reductions in delayed days compared to last year, while RUH has seen a smaller reduction than the other local trusts.

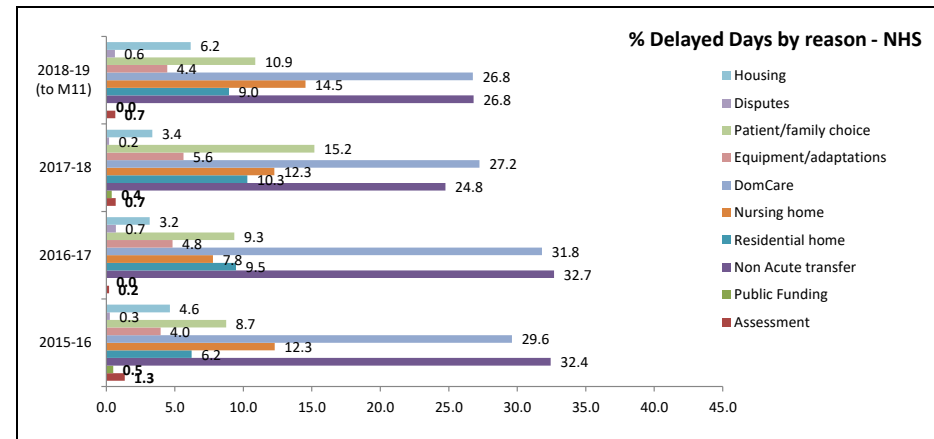
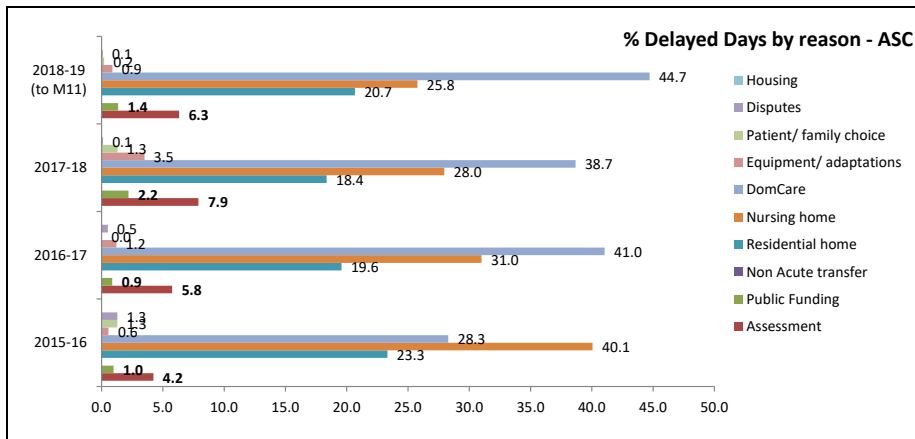
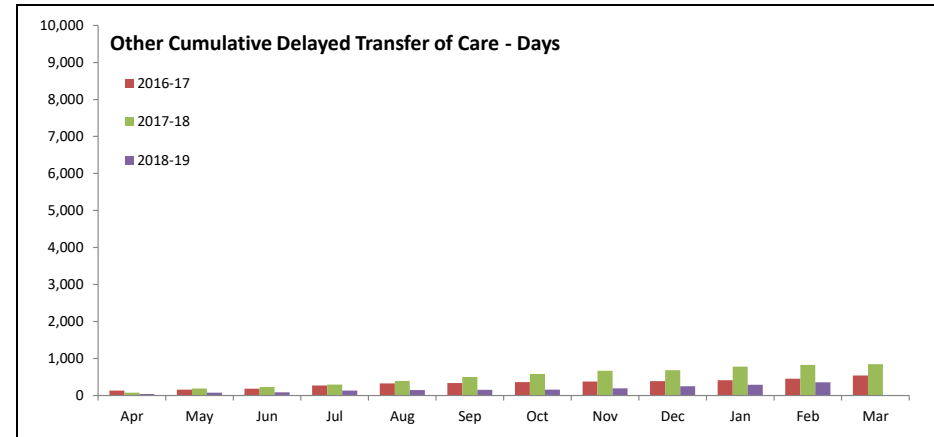
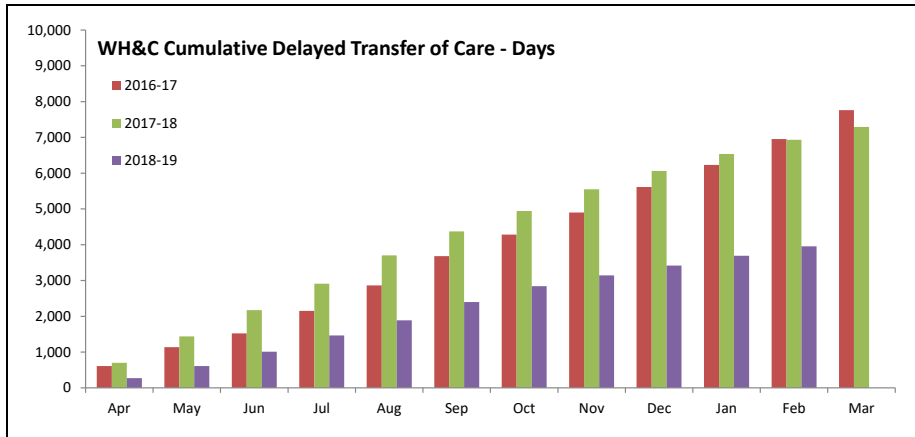


Source: NHS England Monthly Data

Wiltshire Better Care Fund Dashboard - April 2019



Delays in Community Hospital are substantially lower than last year, while delays in Out of Area Hospitals have also reduced in the 11 months of 2018-19 to date. For NHS delays there has been an increase in the percentage of delays due to nursing home placement, housing and non acute transfers. For ASC delays the percentage of delays associated with residential placement and domiciliary care packages have increased.

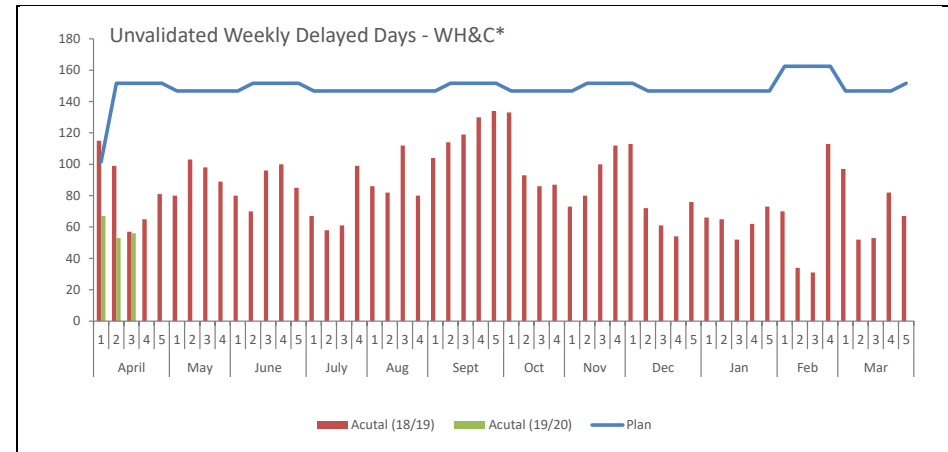
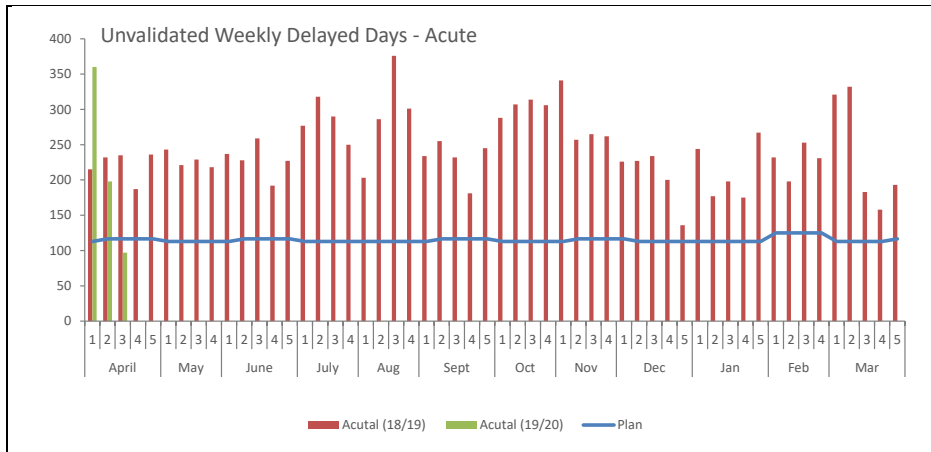


Source: NHS England Monthly Data

Wiltshire Better Care Fund Dashboard - April 2019



This presents the latest data on delayed transfers of care based on the weekly data which is not validated in the same way as the monthly data. For acute delays the data show the increase in February we see in the monthly data and that this continued into early March before reducing back to the levels seen earlier in the quarter. April 2019 saw an increase in delays in the first week which fell back again in Week 2, **Week 3 data excludes RUH which is why it seems to fall further.** For non-acute delays we do not have the complete picture as AWP do not submit, the weekly data for WH&C shows they remain well under the trajectory.

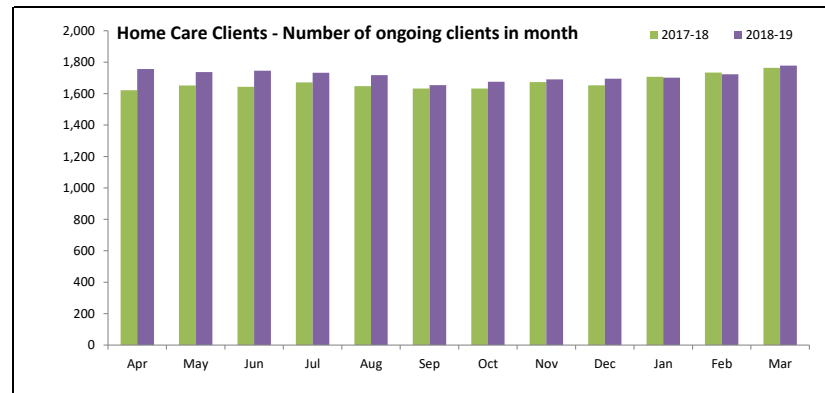
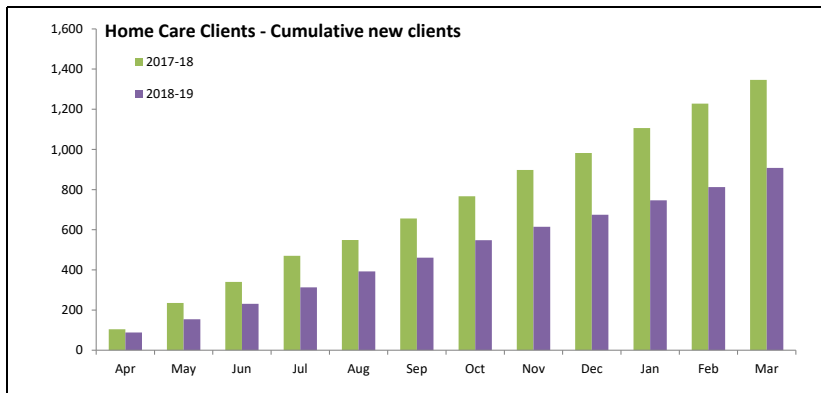
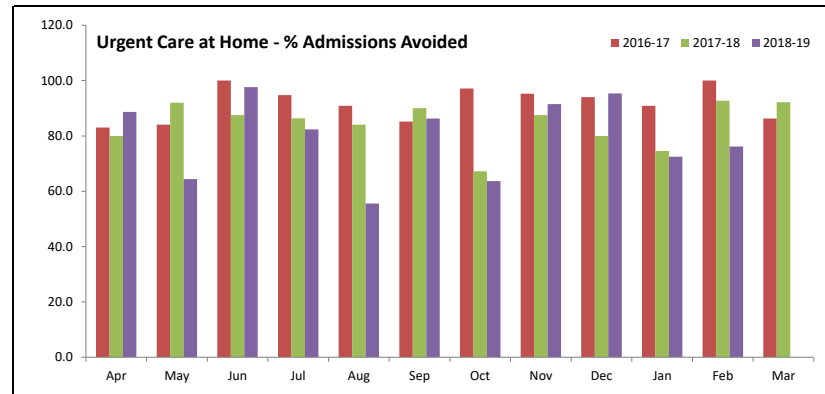
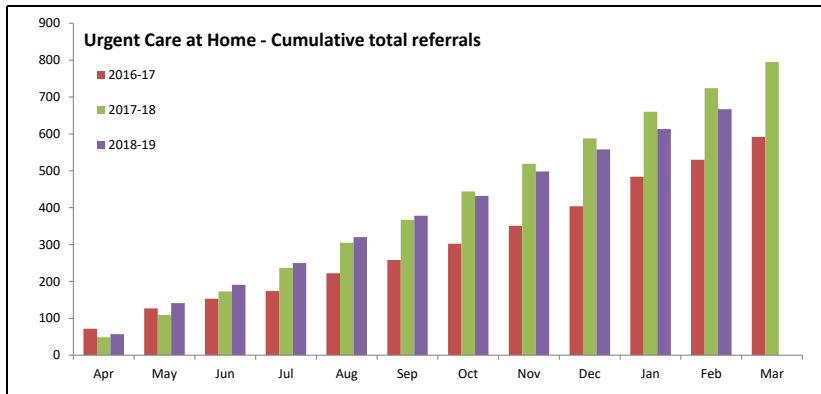


Source: CSU Unvalidated Weekly DTOC Summary

Wiltshire Better Care Fund Dashboard - April 2019



Urgent Care at Home referrals were 54 in February, which is similar to January (55) but lower than December (60) and November (66). This remains under the 80 target. The % of admissions avoided was around 75% which is also similar to January but a deterioration on December. The average number of monthly referrals is 61 which remains slightly lower than the 2017-18 average of 66 per month but higher than the 2016-17 of 50. There were 12 referrals to support discharge in February which is similar to January but higher than monthly average for YTD (11) which is still lower than 2017-18 (14), 2016-17 (9) and 2015-16 (12). New Care at Home activity has changed following the transfer from the previous Help to Live at Home contract to the new Dom Care Framework contract, this has caused a change in the underlying data. While the number of new clients is substantially lower than last year this reflects, difficulties with getting packages but also the early success in the new reablement service reducing the number needing packages of care. The number of clients supported in each month is also increasing.

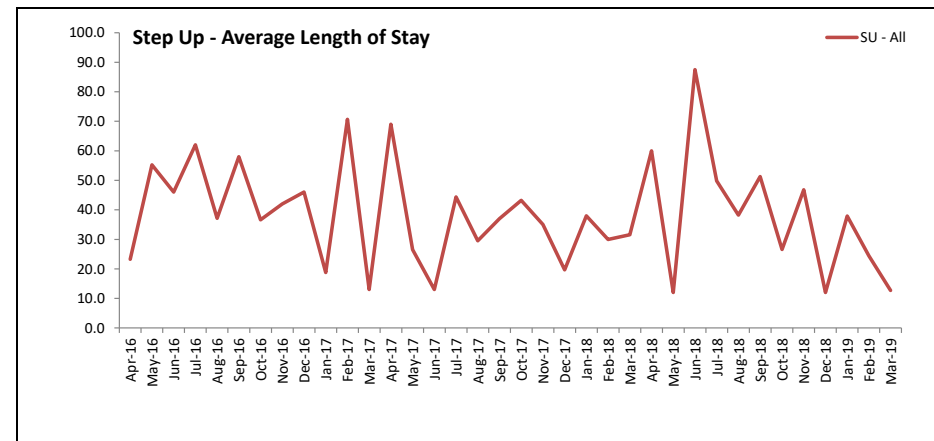
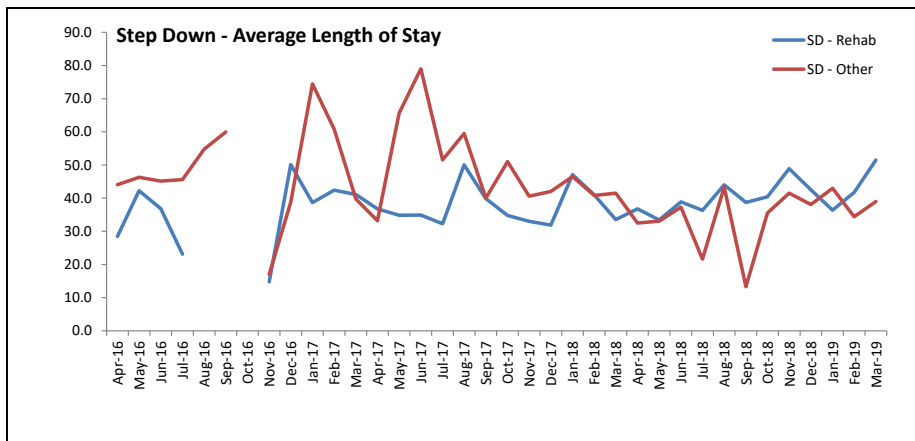
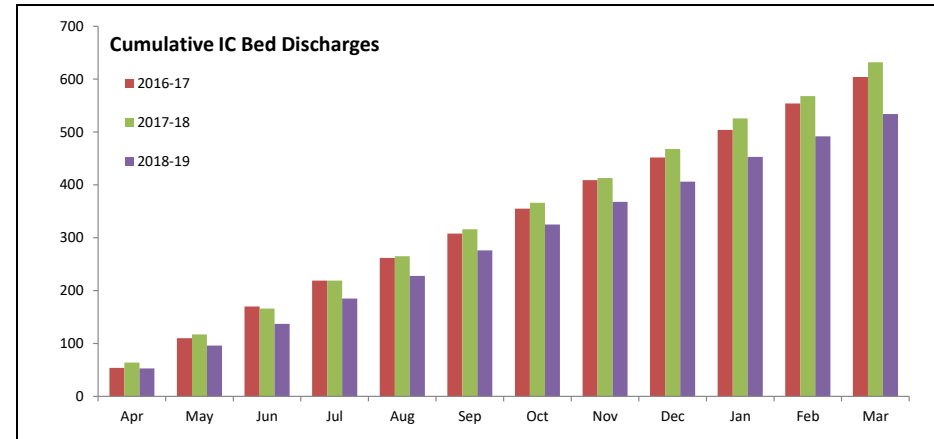
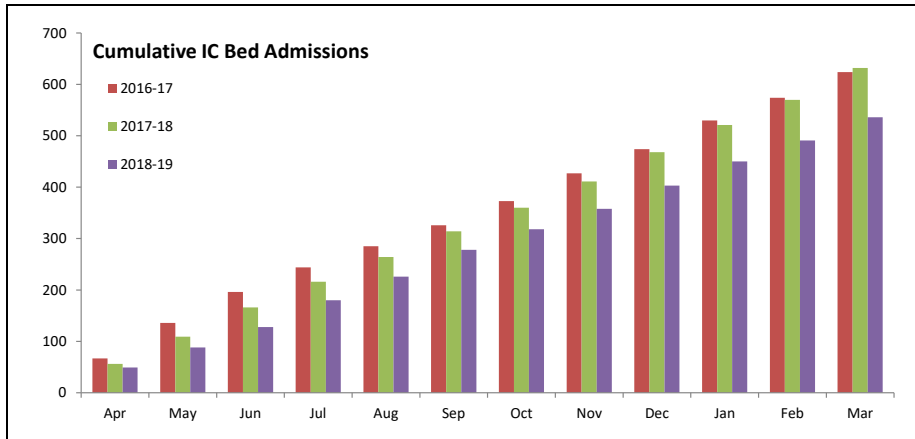


Source: Home Care Data, Wiltshire Council ASC Performance Team. UC@H Data, MEDVIVO

Wiltshire Better Care Fund Dashboard - April 2019



The number of admissions and discharges remain under the levels seen last year as the impact of the loss of 5 beds is being felt. Length of stay for step down rehab increased in March to 51.5 days, for step down non rehab patients the length of stay increased to 39.0 days. The number of admissions to step up beds reduced slightly in March and the length of stay also reduced to around 13 days.



Source: ASC Performance Team

Wiltshire Better Care Fund Dashboard - April 2019



This is the proof of concept of this new format for the dashboard, work is ongoing to develop this sheet to include the main KPI information for the schemes managed under the Better Care Fund. It is hoped over the coming months we will be able to update this to include more information on the schemes.

Scheme	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Acute Trust Liaison												
GWH												
RUH												
SFT												
Access to Care (including Single Point of Access)												
Carers Emergency Card												
Telecare Call Centre												
Telecare Equipment												
Urgent Care and Response at Home	57	84	50	59	70	58	54	66	60	55	54	
Hospital at Home												
SFT												
Integrated Discharge												
GWH												
RUH												
SFT												
Enhanced Discharge Service for EOL Pathway												
IC Beds - SD												
Discharges	48	42	39	44	38	44	42	39	36	39	32	39
LoS	35.8	33.0	38.6	33.9	43.9	37.0	39.7	48.1	40.8	36.9	40.1	47.3
IC Beds - SU (South)												
Discharges	1	1	2	4	5	4	7	4	2	8	7	3
LoS		12.0	87.5	49.8	38.2	51.3	26.6	46.8	12	37.9	24.4	12.7
Therapy provision for Intermediate Care Beds (Contacts)	944	1,016	973	1,084	1,190	1,021	1,205	1,135	787	1,053	798	
Step Up Beds (WHC)												
High Intensity Care (WHC)												
Admissions	15	11	26	13	17	7	20	17	23	15	13	
LoS	33.6	39.7	21.3	25.6	24.4	49.9	42.5	28.3	21.9	32.8	32.3	
Care Home Liaison												
East Kennet SHARP												
Community Geriatricians												
Home First (Rehab Support Workers Initiative)	78	67	55	14	90	94	136	130	148	179	178	
Carers												
Integrated Community Equipment												
Community Services												
EOL												
The Leg Club Model												